

June 4, 2007

Regular Meeting of
June 12, 2007

Mayor and Members
of the City Council

REPORT OF CUSTOMER SERVICE SURVEYS/COMPLAINTS

Recommendation: To receive and file the report.

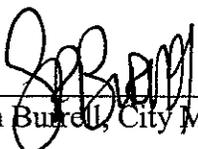
Complaint/Survey Summary

This summary report includes three surveys that were received in the City Clerk's office during the entire month of May, 2007. No complaints were received during the specified time period. The department in this summary has been abbreviated (CD = Community Development).

The following summarizes the three surveys received:

<u>Dept(s)</u>	<u>Date Rec'd</u>	<u>Service</u>	<u>Additional comments</u>
CD	05-02-07	Excellent	
CD	05-07-07	Excellent	Commended staff as extremely helpful, personable and a credit to the City.
CD	05-14-07	Excellent	Commended staff as excellent and very helpful

Noted:



Stephen Burrell, City Manager


Elaine Doerfling, City Clerk